

## Pryor Warranty and Technical Support

### Warranty

Warranty on all equipment is 12 months from the date of acceptance by the customer excluding perishable consumables on a Return to base Repair / Replace basis. Any on site work not covered by warranty will be charged at standard service rates.

### After Sales Service and Technical Support

We offer a policy of on-going technical support for all products sold. This comes from both our Technical support Engineers and Product Specialists.

All your servicing requirements for the equipment can be handled by the Pryor Marking Service and Support Department, which is located in Head Office in Sheffield. This purpose-built centre offers full workshop facilities, along with testing services. The Centre offers a call-out and service contract facility. Should you wish to inspect the facilities, we can arrange a visit to the Service Centre at a convenient time in the near future.

**HDF does not guarantee that the Warranty Terms and Conditions have not been changed by manufacturer. For the description of current conditions please contact:**

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